

Need Help Finding Care?

The Direct Care Careers website is now available to connect you with local direct care workers quickly and easily! directcarecareers.com/pa

CLE Handbook

A new Common Law Employer Handbook is now available on the Tempus website.

Need Help?

Chat live with a Tempus representative – no phone call needed. Just visit: https://pa.tempusunlimited.org/ Click the **Chat** button to get started.

ESS Portal

You and your DCWs can view pay stubs and W-2s anytime by accessing the ESS portal here: https://pa.tempusunlimited.org/essportal/

Tempus Newsletter

September 2025

New Direct Care Careers Website

Are you a Community HealthChoices (CHC) Participant looking to hire a direct care worker? The Pennsylvania CHC plan is excited to introduce a new website, Direct Care Careers, to help you find the right direct care worker for you.

This website is designed for CHC Participants who want to find and hire their own direct care workers. It makes it quicker and easier to connect with skilled workers who already work in the CHC program to match your needs.

Create a Free Account

Go to <u>directcarecareers.com/pa</u> and sign up using your recipient ID and email. It's 100% free for CHC Participants!

Tempus Website has a New Look

Check out the updates to our website! It is now easier to use with clearer fonts, better organization and a more user-friendly design. We have added a new chat feature, a CLE Handbook, a Participant Dashboard training video and a max pay rate calculator. Check back often as we continue to add resources. https://pa.tempusunlimited.org/

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System Updates

You Spoke, We Listened!

Over the past few months, you may have noticed updates to the **Evvie** app, **Evvie portal**, **Participant Dashboard** and the **ESS Portal**. Many of these improvements came directly from your feedback—through the **Participant Advisory Group (PAG)** and the **annual satisfaction survey**.

Here are just a few of the exciting changes:

EVV Tools (Evvie App and Evvie Portal)

• Seconds Added to the Evvie App:

Now your DCW can see hours, minutes *and* seconds—so they know exactly when they clocked into their shift.

- New Log Out Icons in the Evvie App:
 - Clearer icons make it easier to log out with confidence.
- Offline Mode in the Evvie App:

Your DCW can clock in/out without internet. Once reconnected, shifts upload automatically.

- Cleaner Evvie Portal Views:
 - We simplified the layout to make information easier to read.
- Bulk Approvals in the Evvie Portal:
 - Approve multiple shifts at once—no more one-by-one!
- Email Notifications:
 - You can now opt out of notification emails if you prefer.

Participant Dashboard Enhancements

- Weekly Usage Tracking:
 - See your weekly hours and expected run out date based on current usage.
- Max Pay Rate Displayed:
 - Easily view the maximum pay rate for your DCWs. Check this regularly for updates.
- DCW Good to Go Date:
 - View your DCW's Good to Go Date.
- DCW Pay Rate:
 - View your DCW's current hourly pay rate.

Participant Advisory Group (PAG)

Your Voice Matters - Join the PAG!

The **PAG** is looking for individuals to share ideas and experiences to help improve Participant-directed services.

Who: Common Law Employers, Participants, Designated Reps and Direct Care Workers

When: Four virtual meetings per year

What's in it for you:

- Be heard
- Connect with others
- Help improve services for everyone

Interested? Join us and be part of something meaningful. Complete the application by clicking the link below:

Participant Advisory Group

Membership Application

EVV Compliance

Reminder: All DCWs must use EVV to submit their time worked. It is your responsibility as the CLE to ensure your DCW is compliant with this federal law.

For more information about EVV, visit the Tempus website at: https://pa.tempusunlimited.org/